



**InterNational Committee for Information Technology Standards (INCITS)**

Secretariat: Information Technology Industry Council (ITI)

1101 K Street NW, Suite 610, Washington, DC 20005

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Document Date: 10/13/2020

To: INCITS Members

Reply To: [Deborah J. Spittle](#)

Subject: Public Review and Comments Register for the Adoption of:

ISO/IEC 19086-2:2018, Cloud computing Service level agreement (SLA) framework Part 2: Metric model

**Due Date:** **The public review is from October 30, 2020 to December 29, 2020.**

Action: The InterNational Committee for Information Technology Standards ([INCITS](#)) announces that the subject-referenced document(s) is being circulated for a 60-day public review and comment period. Comments received during this period will be considered and answered. Commenters who have objections/suggestions to this document should so indicate and include their reasons.

All comments should be forwarded not later than the date noted above to the following address:

INCITS Secretariat/ITI  
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Email: [comments@standards.incits.org](mailto:comments@standards.incits.org) (preferred)

*This public review also serves as a call for patents and any other pertinent issues (copyrights, trademarks). Correspondence regarding intellectual property rights may be emailed to the INCITS Secretariat at [patents@itic.org](mailto:patents@itic.org).*